

***CENTAURO RENT A CAR
CONDITIONS
Last Update: 21.05.2024***

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1. TERMS AND CONDITIONS

Our prices include

- Unlimited mileage
- Applicable local taxes (VAT)
- Compulsory insurance with excess
- Replacement car in case of accident
- Emergency Contact service

Our prices do not include

- Petrol
- Optional Smart Cover
- Optional Extras: charged for the whole rental period

Mandatory insurance

All rates include compulsory insurance for collision & theft with an excess. A deposit would be needed as a guarantee against the excess. Prices as follows:

Spain

Vehicle Group	Damage & Theft Excess	Deposit
A, A1, B, D, B2, BE, D2	1.100 €	1.100 €
C,C1,C2,CE,E,F1,E1,E2,E3,E2E,F2,F3,F4,F4A,F5,P2	1.400 €	1.400 €
G1, G2,G3,G4,P3,F6,F7,P1,H,I	1.700 €	1.700 €

Portugal

Vehicle Group	Damage & Theft Excess	Deposit
A, A1, B, D, B2, BE, D2	1.200 €	1.200 €
C,C1,C2,CE,E,F1,E1,E2,E3,E2E,F2,F3,F4,F4A,F5,P2	1.600 €	1.600 €
G1,G2,G3,G4,P3,F6,F7,P1,H,I	1.800 €	1.800 €

Greece

Vehicle Group	Damage & Theft Excess	Deposit
A, A1, B, D, B2,D2,	1.100 €	1.100 €
C,C1,C2,E,F1,E1,E2,E3,F2,F3,F4,F4A,F5, ,P2	1.400 €	1.400 €
G1,G2,G3,G4,P3,F6,F7,P1,H,I, S2,S2A,S3, S3A	1.700 €	1.700 €

Italy

Vehicle Group	Damage Excess	Theft Excess	Deposit
A, A1, B, D, B2,D2,	1.100 €	1.650€	1.100 €
C,C1,C2,E,F1,E1,E2,E3,F2,F3,F4,F4A,F5,P2	1.400 €	1.800 €	1.400 €
G1,G2,G3,G4,P3,F6,F7,P1,H,I	1.700 €	2.100 €	1.700 €

In case of accident or damage to the vehicle, the customer will be charged up to the amount of the excess. If the vehicle is stolen, the customer will be charged up to the amount of the theft excess indicated in the previous table.

Also, if the vehicle is involved in an accident during the rental period, an administrative charge of € 50 will apply.

The Smart cover includes.

Customers will be offered an additional cover (SMART cover) to waiver the excess. Prices as follows:

Spain

Vehicle Group	Price 1 day	Price 2 days (price per day)	Price 3 days (price per day)	Price 4 days (price per day)	Price 5 days (price per day)	Price 6-12 days (price per day)	Total price 13-29 days (price per day)	Deposit
A, A1, B, D, B2, BE, D2	45€	29 €	28 €	27 €	26,5 €	26 €	300 €	0 €
C, C1, C2, CE, E, F1, E1, E2, E3, E2E, F2, F3, F4, F4A, F5, P2	47€	31 €	30 €	29 €	28 €	27 €	312 €	0 €
G1, G2, G3,G4, P3, F6, F7, P1	49€	32 €	31 €	30 €	29€	28€	324 €	0 €
H, I	55€	42 €	41 €	40 €	39 €	38€	444 €	0 €

Portugal

Vehicle Group	Price 1 day	Price 2 days (price per day)	Price 3 days (price per day)	Price 4 days (price per day)	Price 5 days (price per day)	Price 6-12 days (price per day)	Total price 13-29 days (price per day)	Deposit
A, A1, B, BE, D, B2, D2	46 €	29 €	28 €	27 €	26,5€	26 €	288 €	0 €
C,C1,C2,CE,E,F1,E1, E2,E3,E2E,F2,F3,F4, F4A,F5,P2	53 €	32 €	30 €	29 €	28 €	29 €	324 €	0 €
G1,G2,G3,G4, P3, F6, F7, P1	58 €	35 €	31 €	30 €	29 €	33 €	372 €	0 €
H,I	74 €	43 €	41 €	40 €	38 €	39 €	444 €	0 €

Greece

Vehicle Group	Price 1 day	Price 2-12 days (Price per day)	Total price 13-29 days	Deposit
A, A1, B, D, B2, BE, D2,	42 €	27 €	300 €	0 €
C,C1,C2,E,F1,E1,E2, E3,F2,F3,F4,F4A,F5, P2,S1,S1A	44 €	29 €	324 €	0 €
G1,G2,G3,G4, P3,F6,F7,P1	46€	30 €	336 €	0 €
H,I,S2,S2A,S3, S3A	52€	34€	384 €	0 €

Italy

Vehicle Group	Price 1 day	Price 2 days (price per day)	Price 3 days (price per day)	Price 4 days (price per day)	Price 5 days (price per day)	Price 6-12 days (price per day)	Total price 13-29 days (price per day)	Deposit
A, A1, B, D, B2, BE, D2	49€	33€	32,5€	31€	30€	29€	312 €	0 €
C, C1, C2, E, F1, E1, E2, E3, F2, F3, F4, F4A, F5, P2	51€	35€	34€	33,5€	33€	32€	348 €	0 €
G1, G2, G3, G4, P3, F6, F7, P1	55€	39€	37€	36€	35€	34€	372€	0 €
H, I	62€	45€	43€	42€	41€	40€	444 €	0 €

In Italy, if customers purchased our SMART cover, theft excess is eliminated except when traveling to Campania, where the excess is reduced to the amounts shown in the table below:

Vehicle group	Reduced Theft Excess
A, A1, B, D, B2, D2,	200€
C, C1, C2, E, F1, E1, E2, E3, F2, F3, F4, F4A, F5, P2	300€
G1, G2, G3, G4, P3, F6, F7, P1, H, I	400€

If the customer does not buy the Smart cover, we will block € 900 - € 2,100 (depending on the car group and office) from customer's credit or debit card as a guarantee to cover the excess and any potential damage. This block on customer's card will be refunded at the end of the rental within a period of approximately 10 days. In the event of an accident the customer will be charged the amount for the damages caused, this is decided by Centauro Rent a Car. The maximum amount charged will be the equivalent of the excess.

The Mandatory Insurance and the Smart cover will be valid for all our offices under the following conditions:

In the event of collision or damage to the vehicle, within the next 48 hours the customer must provide Centauro Rent a Car (whenever possible) a completed accident report (provided inside every vehicle) with full details of the third party and/or a police report, filed complaint or description of the events.

When driving to a different country, the Smart Pack is not valid in case of accident/damage or theft of the vehicle without the purchase of the obligatory Cross Border road assistance cover.

Vehicle Check In & Check Out.:

The delivery of the vehicle and its subsequent return will occur after our staff have made a full check, where any damages will be noted on the contract. If required, the customer can request a vehicle inspection with a member of staff.

What is not included by any cover

- Loss of child seats
- Loss/Damage/Theft of keys, aerials, jack, safety triangles and vests, windscreen wipers, petrol cap, luggage covers, or any other fixed or mobile component of the vehicle, as well as the use of fire extinguishers or first aid kits other than in case of an accident with the vehicle.
- Damage to the engine through negligence.
- Theft of the vehicle with keys left in the ignition.
- Fines for traffic offences or violations of the law during the rental period are the responsibility of the driver of the vehicle. In addition, in the event of receiving a fine, and for each fine notified, the amount of €40 will be charged as a penalty for fines in Spain, Portugal and Greece and €50 in Italy.
- Refueling with the wrong type of petrol.
- Loss/Damage/Theft of personal belongings.
- Toll usage by the customer, as well as any amount derived from them (surcharges, etc.). In addition, the customer must pay a fee of 40€ administration handling fee for each contract.

Booking Conditions

- **Number of bookings**

Only one booking per person per vehicle is allowed for the same rental conditions (dates, location, vehicle, etc.)

- **Rental Period**

The rental dates are calculated in 24-hour periods. This is counted from the exact time the vehicle is reserved until the time the vehicle is returned with the key and relevant documents to Centauro Rent a Car. All reservations have a maximum of 29 days. Extensions are not permitted. Flight number is mandatory for all airport offices. There will be no refund for early return or unused days.

Failure to return the vehicle on the date and time set out in the Contract authorizes Centauro Rent a Car to charge customers for any additional days the vehicle is used after it should have been returned plus a 50€ penalty per day.

- **Cancelling or changing your booking**

In order to modify any detail of customer's reservation, you will need to make a new booking with your new requirements. Please check the availability first before cancelling.

- **No Shows**

Centauro Rent a Car will only hold the car for a maximum of 12 hours, as long as they correspond to the relevant office opening hours and when previously notified of any delay for whatever reason.

Guaranteed vehicle group

When you book with Centauro Rent a Car, we guarantee the vehicle group requested not the brand or model shown. If the vehicle group requested is not available, Centauro Rent a Car will provide you with a vehicle belonging to a higher category group for the same price.

In case of Delay

Delayed flights:

If you have a confirmed reservation before 23.00 and customer's flight is delayed, then the customer must call the corresponding Centauro Rent a Car airport office so that we can ensure your pick up and for the office to remain open. This will have a cost of 40€. This service is available until 01.00 in Alicante-Málaga-Seville-Valencia-Murcia-Mallorca-Ibiza-Madrid-Barcelona-Santiago de Compostela-Bilbao-Faro-Porto-Lisbon-Madeira-Rome Fiumicino-Rome Ciampino-Milan Malpensa-Bergamo-Catania-Palermo-Olbia-Cagliari-Pisa-Bologna-Athens-Thessaloniki-Heraklion-Chania-Corfu-Santorini-Rhodes-Kefalonia.

At all Centauro Rent a Car locations if the customer is arriving on a flight, it is imperative that we have the correct flight number or we will not be held responsible for non-collection at the airport.

Delayed trains:

If you have a confirmed reservation before 23.00 and your customer's train is delayed, then you must call the corresponding Centauro Rent a Car office so that we can ensure your pick up and for the office to remain open. This will have a cost of 40€. This service is available until 01.00 at Seville Santa Justa, Malaga Maria Zambrano, Valencia Joaquin Sorolla, Alicante Train Station, Madrid Atocha / Chamartín, Barcelona Sants, Bilbao Abando Indalecio Prieto & Santiago de Compostela Train Station and Zaragoza Delicias Train Station.

Centauro Rent a Car will only hold the car for a maximum of 12 hours, as long as they correspond to the relevant office opening hours and when previously notified of any delay for whatever reason.

Parking

If the car is left outside of the Centauro Rent a Car installations on drop off, customers will be responsible for any costs generated and for any damage to the vehicle due to it being parked outside of the Centauro Rent a Car installations.

Child seats

Child seats as well as boosters are manufactured according to European safety standards and are available on request. Prices:

Country	Price per day	Maximum
Spain	15 €	120 €
Portugal	15 €	120 €
Greece	15 €	120 €
Italy	15 €	120 €

Please make sure which kind of seat is required:

Baby Seat (BS)	0-13 Kilos
Child Seat (BP)	9 a 25 Kilos
Booster (BG)	16 a 36 Kilos

For child's safety, it is obligatory for children up to 12 years of age or with a height up to 135cms to use an approved safety device corresponding to the height and weight of the child and that this must be placed on the back seat of the car. Please note that whilst we can supply child seats, we cannot fit them for you. This is always your responsibility. In Italy, the use of an 'Anti-Abandonment' child car seat alarm is obligatory. Our child seats will be provided with this device, so please remember that as well as the fitting of the child seat, the use of the alarm is also your responsibility.

Additional drivers

The price for each additional driver is as follows:

Country	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
Spain	23 €	15 €	11 € / day	108 €
Portugal	23 €	15 €	11 € / day	108 €
Greece	23 €	15 €	11 € / day	108 €
Italy	23 €	16,50 €	15 € / day	132€

Snow chains

Only available in Madrid/Barcelona/Athens/Thessaloniki/Chania/Heraklion

Country	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
Spain/ Greece	21 €	11€	8 € / day	90 €

In Italy, snow chains will be provided free of charge. Only some car group models will have winter tyres.

Via Verde transponder device

When driving in Portugal, many roads have an electronic toll collection system. The non-payment of said tolls is classed as a traffic violation, provided for and sanctioned as an administrative offence, under the terms of Law No 25/2006 of 30 June. Under the terms of current legislation, all vehicles rented by Centauro are equipped with a device that has an automatic toll payment system and is commonly known as the Via Verde transponder device, which cannot be removed from the vehicle or in any way replaced by the Client.

When renting a vehicle with Centauro, and in accordance with current legislation, the client automatically subscribes to the automatic payment system which allows for the identification of the vehicle and the automatic payment of any toll fees and administrative charges incurred by Centauro (€2.07 per day, up to a maximum of €20.81 per month and per rental contract). This way you can enjoy your trip in Portugal, hassle-free.

A charge of € 100 will be made from the debit or credit card as a deposit for the payment of toll fees and the respective administrative expenses incurred that, for any reason, cannot be charged to the credit or debit card given in accordance with the above. The deposit amount charged to your credit card will be refunded at the end of the rental and within a period of approximately 10 (ten) calendar days. In case of damage, loss or theft of the Via Verde device, or if it is removed from the rental vehicle or replaced in any way, a fee of €25 will be charged.

If, for any reason, the car's passing through the electronic toll booths is not registered by the on-board equipment installed in the vehicle, Centauro will proceed to identify the driver of the vehicle after receiving the notification from the competent authorities, being the Client responsible for the payment of the respective tolls and/or any expense related to any collection procedure or administrative infraction related to the non-payment of toll fees.

Roadside assistance

Our prices also include roadside assistance 24/7. **Any towing costs incurred are not included (possible charges will be made)** though we do provide, at no additional cost, a replacement car if necessary. In Portugal, towing costs are included in the price, except in cases of negligence of the customer or any driver (among others, loss/damage of keys, refueling errors, missing fuel, damage to tyres, battery damage, etc.).

Conditions relating to petrol

Applicable to Centauro Rent a Car offices:

Full Empty with partial refund option:

This is a fast and easy service where Centauro Rent a Car will hand over the vehicle with the tank full or partially full of fuel and the customer has no need to use all the fuel or top up the tank. Just use the fuel needed, there is no need to look for a close by petrol station. Just leave the car with the tank as empty as you wish and save time, as we do not have to check the fuel level.

- This system includes the return of a sum equivalent to the amount of fuel not consumed, except for a fee of 25€ (twenty-five euros), which is the charge applicable for refuelling the vehicle.
- The value of the fuel varies depending on the capacity of the fuel tank of the vehicle. The customer will be informed of the exact amount when picking up the vehicle, since the fuel price changes according to the official market rate.
- Payment for petrol will always be charged on collection.
- In the event of an upgrade, the customer will be charged the fuel tank corresponding to the vehicle that you are given.

Full to Full Option:

When the customer pick the car up, the fuel tank will be full or partly full. The customer will be charged the cost of the fuel.

Driving license requirements

All drivers must have been in possession of a full EU-valid driving license for a minimum of one year. The minimum age of the driver is 19. For drivers between the ages of 19 & 24 years, the customer can hire the vehicle by including the additional supplement. If the customer is 75 or over, then it will be required to select an additional supplement. This is an obligatory supplement regardless of the type of insurance contracted.

Only the following are considered valid driving licenses in Spain/Portugal/Greece/Italy:

- Those issued in accordance with current Spanish, Portuguese, Greek & Italian legislation.
- Those issued by member states of the European Union in accordance with community regulations.
- Those issued by other countries or those of an international nature that are effectively recognized as valid permissions to drive in Spain/Portugal/Greece/Italy.

Driving licenses in electronic format will be accepted (only official applications that are admitted in the country of collection of the vehicle).

Consequently, the drivers/ customers must be in possession of a valid driving license approved in the country of hire and are directly responsible for the validation and approval of the driving license, exempting Centauro Rent a Car from any responsibility under any circumstance.

Prices as follows:

Young Drivers (between the ages of 19 years to 24 years):

Spain, Portugal & Greece

Vehicle Groups	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
A,A1,B,D,B2,BE,D2,C,C1,C2,CE,E,F1,E1,E2,E3,E2E,F2,F4,F4A,P2	25 €	15 €	10 € / day	108 €
F6,F7,P1,G1,G2,G3,G4,P3,H,I, S2,S2A,S3,S3A	29 €	16,50 €	15 € / day	132 €

Italy

Vehicle Group	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
A,A1,B,D,B2,D2,C,C1,C2,E,F1,E1,E2,E3,F2,F4,F4A,P2,F6,P1,G1,G2,G3,G4,H,I	28 €	16,50 €	15 € / day	156 €

Senior Driver (75 years or over):

Country	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
Spain	15 €	8,50 €	7 € / day	70 €
Portugal	15 €	8,50 €	7 € / day	70 €
Greece	15 €	8,50 €	7 € / day	70 €
Italy	15 €	8,50 €	7 € / day	70 €

Payment & Guarantee

Payment must be made with Visa / Visa Electron (credit or debit) or MasterCard (credit or debit) cards.

In Portugal, a charge of € 100 will be made from the credit or debit card as a deposit to cover possible Via Verde toll charges, see section 16 for more information. This charge on your card will be refunded at the end of the rental within a period of approximately 10 days.

Credit/Debit cards must be nominative. We do not accept prepaid cards, American Express, Maestro or Diners Club. At our Athens & Thessaloniki offices, we only accept payment with a credit card.

For groups S2 -S2A - S3 - S3A, two credit cards will be required to present at the desk as a guarantee to collect the vehicle.

Cardholder:

The booking must be made in the main driver's name, and all additional drivers must be included in the contract.

Mileage Restrictions

There is no mileage limitation

Cross Border Cover

For collections in Spain (Mainland): our vehicles can be taken, as an exception to Portugal/Andorra/France only.

For collections in Portugal (Mainland): vehicles can only be taken to Spain (Mainland).

From Italy: vehicles can be taken outside of Italy to France/Monaco/Switzerland/Austria/San Marino only. Vehicles cannot be taken from Mainland Italy to any islands.

Obligatory Cross Border Road assistance cover:

Country	Price 1 day	Price 2 days (price per day)	Price 3-12 days (price per day)	Maximum Price
Spain	29 €	16 €	11 € / day	108 €
Portugal	29 €	16 €	11 € / day	108 €
Italy	29 €	16 €	11 € / day	108 €

From Greece: it is not permitted to drive outside the country.

Vehicles collected at any of our locations cannot be taken on any ferry to/between/from any islands or countries. Groups BE, CE, E2C(Electric models) are not permitted to cross border from any of our offices.

Inter-branch hiring (One ways)

Cost between 25€ and 195€ depending on region. Not available on groups B2, D2, G2, G3, G4, H, J,I, P1, P2, P3, P4 in all destinations. In Portugal, this service is also not permitted for groups F6, F7. This service is also not available between mainland and/or between islands nor between countries.

[See Price list here](#)

Documentation required on collection of the vehicle

On picking up the vehicle the customer must have passport or identity card, driving license, credit card and Centauro Rent a Car booking number.

2. GROUPS AND CODES

SUMMARY

Groups	Sipp code	Status	Comments
A	MBMR	Free sale	
A1	MCMR	Free sale	
B	EDMR	Free sale	
BE	EXAE	Free sale	
B2	EDAH	Free sale*	Guaranteed Hybrid
C	CDMR	Free sale	
CE	CXAE	Free sale	
E1	CVMR	Free sale*	
E2	CFMR	Free sale*	
E3	CFAR	Free sale*	
E2E	CFAE	Free sale	
C1	CXMR	Free sale	
C2	CXAR	Free sale*	Guaranteed Model
D2	EDAR	Free sale*	
F1	CDAR	Free sale*	
F4	IFMR	Free sale	
F4A	IFAR	Free sale*	
F7	IVMD	Free sale*	5+2 seats
G1	IDMR	Free sale*	
G2	IDAR	Free sale*	
G3	CTMR	Free sale*	
G4	CDAH	Free sale*	Guaranteed Hybrid
J	FFAD	Free sale*	Guaranteed Model
P1	IVAR	Free sale*	5+2 seats
P2	NTMR	Free sale*	Guaranteed Model
H	FVMR	Free sale*	7 seats
I	SVMR	Free sale*	9 seats
S2	DDMR	Free sale*	
S2A	DDAR	Free sale*	
S3	JDMR	Free sale*	
S3A	JDAR	Free sale*	

ITALY

Groups	Description
A	Hyundai I10 or similar
B	Opel Corsa or similar
C	Kia Ceed or similar
C2	Mini Cooper Countryman
D2	VW Polo Automatic or similar
E1	Nissan Townstar or similar
E2	Hyundai Kona or similar
E3	VW T-Cross Automatic or similar
C1	Volkswagen Golf or similar
F1	Ford Focus Automatic or similar
F4	Ford Kuga or similar
F4A	Link&Co 01 Automatic or similar
F7	Peugeot 5008 or similar
G3	VW T-Roc Cabriolet or similar
P1	Peugeot 5008 Automatic 5+2p or similar
P2	Fiat 500 Cabrio
I	Peugeot Space 9p or similar

GREECE

Groups	Description
A	Fiat 500 or similar
A1	Fiat Panda or similar
B	Peugeot 208 or similar
C	Fiat Tipo or similar
D2	Volkswagen Polo Automatic or similar
E2	Seat Arona or similar
E3	Seat Arona Automatic or similar
F1	Skoda Skala Automatic or similar
F4	Renault Kadjar or similar
F4A	Renault Kadjar Automatic or similar
F7	Nissan X-TRAL or similar
G1	Ford Mondeo or similar
G2	Ford Mondeo Automatic or similar
P1	Peugeot 5008 Automatic 5+2p or similar
P2	Fiat 500 Cabrio
I	Fiat Talento 9p or similar
S2	Audi A3
S2A	Audi A3 Automatic
S3	Audi A4
S3A	Audi A4 Automatic

SPAIN

Groups	Description
A	Fiat 500 or similar
A1	Fiat Panda or similar
B	Ford Fiesta or similar
B2	Toyota Yaris híbrido or similar
BE	Fiat 500E or similar
C	Kia Ceed or similar
CE	Peugeot e-2008 oR similar
E1	Citroen Berlingo or similar
E2	Kia Stonic or similar
E3	VW T-Cross Automatic or similar
E2E	Opel Mokka or similar
C1	Volkswagen Golf or similar
F1	Ford Focus Automatic or similar
F4	Hyundai Tucson or similar
F4A	Skoda Karoq Automatic or similar
F7	Volkswagen Touran 5+2p or similar
G3	Opel Excellence Cabrio or similar
G4	Kia Xceed Hybrid or similar
J	Jeep Wrangler Sahara
P1	Volkswagen Touran Automatic 5+2p or similar
P2	Fiat 500 Cabrio
H	Ford Galaxy 7p or similar
I	Fiat Talento 9p or similar

PORTUGAL

Groups	Description
A	Fiat 500 or similar
A1	Fiat Panda or similar
B	Seat Ibiza or similar
BE	Fiat 500E or similar
C	Citroen C4 or similar
CE	Peugeot e-2008 oR similar
D2	Volkswagen Polo Automatic or similar
E2	Seat Arona or similar
E3	Seat Arona Automatic or similar
E2E	Opel Mokka or similar
F1	Ford Focus Automatic or similar
F4	Peugeot 3008 or similar
F4A	Peugeot 3008 Automatic or Similar
F7	Opel Zafira 5+2p or similar
G1	Peugeot 508 SW or similar
G2	Peugeot 508 SW Automatic or similar
P1	Peugeot 5008 Automatic 5+2p or similar
P2	Fiat 500 Cabrio
H	Ford Galaxy 7p or similar
I	Fiat Talento 9p or similar

PICK UP INSTRUCTIONS

SPAIN

Contact number +34 966 360 360

Alicante

On arrival at Alicante airport please go to the Centauro Rent a Car desk in the Arrivals Hall. Vehicles must be returned to the Centauro car park.

Alicante Ave Train Station

Come out of the station using the main front exit (Exit/City Centre) and you will see the Centauro office across the road on the left-hand side. To reach the office, use the zebra crossings to your left to cross the main road.

Valencia

Once you have collected your luggage, come out of the terminal through the nearest exit. Turn left and continue walking past the taxi rank for 150m until you reach the Long-Term Parking P6, where the Centauro Rent a Car Shuttle Bus will be waiting for you next to the "Meeting Point" sign.

Valencia Joaquin Sorolla

Come out of the station using the main exit and turn left following the building round. Continue for about 100mts until you see the post office building 'Correos'. Cross over the road at the traffic lights and you will find the Centauro Rent a Car office straight in front of you. Vehicles must be returned to the Centauro car park.

Murcia

Once you have collected your luggage, exit the Arrival Terminal building and just opposite, crossing over the road, you will find the Centauro Rent a Car shuttle bus to take you to our office. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Malaga

Once you have collected your luggage, come out of the main exit of the terminal building (direction Train station). Cross the road using the zebra crossing and continue 100mts until the Train station Renfe Aeropuerto, just behind here you will find the courtesy shuttle bus area where you can wait for the yellow Centauro Rent a Car shuttle which comes every 10-15 minutes.

Malaga Maria Zambrano

Come out of the station taking the main exit and turn left. At the first street called 'Calle Mendivil' turn left where you will see the Centauro office. Vehicles must be returned to the Centauro car park.

Seville

Once you have collected your luggage, come out of the Terminal building using the nearest exit. Cross over the road and turn left, after about 250m, having past the P1 parking area, you will see the long stay P2 parking where you will find the 'Meeting Point' sign and where the Centauro Shuttle Bus will be waiting for you. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Seville Santa Justa

Come out of the station taking the 'Salida Avenida Kansas City' exit sign, cross the main road and straight ahead you will find the Centauro Rent a Car office, 150mts in front of the station.

Barcelona Sants

On arrival at Barcelona Sants please go to the Centauro Rent a Car desk outside the station. Leave the station via the "Plaça dels Països Catalans" exit. Cross two pedestrian crossings and bare left to cross another pedestrian crossing with a traffic light (Calle Viriat). You will find the Centauro office about 15 metres away on your right hand side. Vehicles must be returned to the Centauro car park.

Barcelona

Terminal 1: Once in the arrivals hall, walk behind the cafe 'Go Natural' and follow signs for Parking (P) G. Continue for 100 metres, come outside and at the end of the walkway use the stairs to go down to the lower level, then on your left you can wait in the bus area for the yellow Centauro Rent a Car shuttle bus which comes every 15-20 mins

Terminal 2 A & B: Come out of the building and without crossing, turn right and pass the taxi rank continuing along you will find the minibus area, where you can wait for the Centauro Shuttle Bus to take you to our office.

Terminal 2 C: Come out of the building and on your left you will see an elevated walkway, walk under this, and then after a few meters to your left you will find the minibus area, where you can wait for the Centauro Shuttle Bus to take you to our office.

Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Mallorca

Once you have collected your luggage, go outside of the terminal building and in front of you is the car park building. Walk towards this and just before you reach and, on your right, you will find an area which is for minibus parking. The yellow Centauro Rent a Car shuttle comes every 10-15 mins.

Ibiza

Once you have collected your luggage, come out of the Terminal, turn left and keep on the walkway for about 100 meters until the end of the terminal building and you will find the parking area (Parking P3) where the Centauro Shuttle Bus will be waiting for you.

Madrid

Terminal 1: Come out of the terminal building, turn right and continue for about 150 metres until you see the green Hotel Bus Information sign opposite the Left Luggage Office and wait here for the Centauro Rent a Car shuttle bus that passes every 15-20 minutes, this will take you to the office situated a few minutes away.

Terminal 2: Once you have collected your luggage, follow the "Bus Connecting" sign. In the Arrivals Hall, go to your left and follow the "Bus Connecting" sign until you see the P. Expres sign. Exit the terminal here, once outside cross at the zebra crossing and, on your right, follow the signs for "Bus Stop EMT Hotels-Agencies". Wait here for the Centauro Shuttle Bus which passes every 10-15 minutes, this will take you to the office situated a few minutes away.

Terminal 4: Once you have collected your luggage, follow the "Bus & Shuttle" sign to your left, use this exit, cross at the zebra crossing and follow the "Bus Hotel" sign to the left. Wait here for the Centauro Shuttle Bus which passes every 10-15 minutes, this will take you to the office situated a few minutes away.

Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Madrid Atocha

Make your way to 'Terminal de Salidas' and come out of the exit 'Ciudad de Barcelona'. Turn right and continue along the 'Avenida Ciudad de Barcelona' for 5 mins. Our office is located on the Avenida Ciudad de Barcelona nº 5. Vehicles must be returned to the Centauro Rent a Car parking.

Madrid Chamartín

On arrival to Madrid Chamartín, please go the Centauro Rent a Car desk outside the station. Come out of the station using the 'Salida Pio XII' exit (next to the chemist) and once outside turn left and continue along the covered walkway and at the end take the stairs. Continue walking straight until you reach the zebra crossing. Cross over the road and turn right and continue along until you see the Centauro Rent a Car parking. Our office is located on floor -1.

Santiago de Compostela

After you have collected your luggage and once in the arrivals hall, use the lift on your left hand side to go up to the Departures hall on the first floor (Planta 1). Outside of the terminal and on your left hand side you will find an area which is for minibus parking and where you can wait for the Centauro Rent a Car Shuttle.

Santiago de Compostela Train Station

Come out of the station using the main exit and continue over the walkway bridge, cross the road using the zebra crossing and turn left. Continue along the path for about 40mts until you will see the Centauro Rent a Car office.

Bilbao Airport

After you have collected your luggage and once in the arrivals hall, use the nearest lift to go up to the Departures hall on the third floor (Planta 3), come out of the terminal, cross the road using the zebra crossing and you find a parking area and where you can wait for the Centauro Rent a Car Shuttle.

Bilbao Abando Indalecio Prieto

Come out of the station onto 'Calle Buenos Aires' and turn right. Continue on the same 'Calle Buenos Aires' street for approx. 500mts until you arrive at the Centauro Rent a Car office.

Zaragoza Delicias Train Station

From the station concourse, go downstairs (to the bus station) using the escalator in front of the ticket area. Continue to the end of the hallway and on your left follow the indications to the Centauro office located in front of parking bay number 8.

PORTUGAL

Contact number +351 308 810 777

Lisbon

Once you have collected your luggage, come out of the arrivals hall turn right and use the exit by the Vodafone shop to come out of the terminal. Cross the first zebra crossing and here you can wait for the yellow Centauro Rent a Car Shuttle which comes every 10-15 mins.

Faro

Once you have collected your luggage, come out of the arrivals hall and turn left following the instructions to the Parking area P4. When you arrive at the P4 just on the right hand side is the Shuttle bus area and where the Centauro minibus will collect you to take you to our office.

Porto

Once you have collected your luggage, come out of the arrivals hall and cross the first zebra crossing right in front of you and here you will find the Centauro shuttle bus to take you to our offices near to the airport.

Madeira

Once you have collected your luggage, come out of the terminal building, and turn right. Continue along the walkway for about 50mts and on your right is the 'Go to coffee & Food'. Here you can wait for the Centauro Rent a Car Shuttle which comes every 10-15 mins.

ITALY

Contact number +390 683 662 959

Rome Fiumicino

The pick up area of the yellow Centauro Rent a Car minibus is located at Terminal 3 (on the departures level) in front of Exit/Uscita 1.

Once you have collected your luggage, make your way to departures on the upper level. If you arrive at Terminal 1 go upstairs to arrivals and then come out of the building, turn right and make your way to Terminal 3. In front of Exit/Uscita 1 of Terminal 3 on the departures level is where you can wait for the yellow Centauro Rent a Car minibus which comes every 10-15 mins.

Rome Ciampino

Once you have collected your luggage, come out of the Terminal and make your way to parking 5 located on your right hand side. Here you will find the Centauro Shuttle Bus to take you to the office. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Milan Malpensa

Terminal 1: Once you have collected your luggage go to Departures on the upper level. Come out of the terminal building and use the zebra crossing in front of the exit door nº 16. Right in front of the terminal building you can wait for the yellow Centauro Rent a Car Shuttle which comes every 10-15 mins.

Terminal 2: Once you have collected your luggage, make your way to the parking area situated in front of the departure terminal building that you will see on your right hand side. Here you can wait for the Centauro Rent a Car Shuttle which comes every 10-15 mins.

Bergamo

Once you have collected your luggage, come out of the terminal building and turn left. Continue along for approx 300mts until you reach the parking area P1EST where you can wait for the Centauro Rent a Car Shuttle which comes every 10-15 mins.

Pisa

Once you have collected your luggage, come out of the terminal building using the main exit turn left and continue along the walkway for about 20 metres. Our shuttle bus area is located in front of Check-in A exit (Next to the Cassa/Payment kiosk). Here you can wait for the yellow Centauro Rent a Car Shuttle which comes every 10-15 mins

Olbia

Once you have collected your luggage come out of the main exit of the terminal and turn right following signs for 'Car Rental', and then continue walking along on the pedestrian path.

When you see the main Car rental Building in front of you, turn right, and following the "Centauro rent a car" sign where we are in Parking P1.

Cagliari

Once you have collected your luggage, come out into the arrivals hall and without leaving the terminal go up to the first floor (departures). On the departures floor, come out of the terminal and by entrance 'B' the Centauro Rent a Car shuttle bus will collect you to take you to the office. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Catania

Once you have collected your luggage, exit the building and follow the directions to terminal C. Keep walking until you see the sign 'Autonoleggi-Rent a Car' and then you will see the signs to the Centauro Rent a Car office. Vehicles must be returned to the Centauro car park.

Palermo

Once you have collected your luggage go to Departures on the first level. Come out of the terminal using the main exit located in front of the police office and cross the street in front of you using pedestrian crossing. Right in front of the terminal building you can wait for the yellow Centauro Rent a Car Shuttle which comes every 10-15 mins.

Bologna

After you have collected your luggage and once in the arrivals hall come out of the terminal building and turn left. Continue walking for approximately 200 metres (you will see the public bus parking zone and the Monorail to your right). Keep on the path parallel to the Monorail, then continue walking underneath the Monorail for approximately 100 metres and you will see the 'Merci cargo' building on your left. Here you can wait for the Centauro Rent a Car Shuttle which comes every 10-15 mins

GREECE

Contact number +302 111 985 310

Athens

If coming out of Gate B (intra Schengen) our Centauro Rent a Car representative will meet you by the "Arrival Hall B" sign as you enter the public arrivals hall to take you to the shuttle bus, If coming out of Gate A (extra Schengen), turn to your right and continue along for about 100mts to Gate B where our Centauro Rent a Car representative will be waiting for you by the "Arrival Hall B" sign to take you to the shuttle bus. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Thessaloniki

Terminal 1: Once you have collected your luggage, exit the terminal building, cross the road, and turn right. Walk towards parking area P5 where you can wait for the Centauro Rent a Car shuttle which comes every 10-15 minutes.

Terminal 2: Once you have collected your luggage, come out of the terminal building using Exit 3 and walk approx.150 mts. to Exit 5 of Terminal 1. Cross the road and turn right. Walk towards parking area P5 where you can wait for the Centauro Rent a Car shuttle which comes every 10-15 minutes.

Heraklion

Once you have collected your luggage come out of the Arrivals Hall, exit the building and a Centauro Rent a Car staff member will be waiting to escort you to the Centauro Rent a Car shuttle bus. Vehicles must be returned to the Centauro car park and then you will be taken to the Departure Hall by Shuttle Bus.

Chania

Once you have collected your luggage, come out of the arrivals terminal and turn right. Continue to walk for about 150mts until you come to the end of the airport building and where you will see the BUS parking area. Here you can wait for the yellow Centauro shuttle which comes every 10-15 mins.

Santorini

Once you have collected your luggage, come out of the terminal building using the main exit and continue along for about 50mts, go up the stairs on your right and you will come to the 'Assembly Point where the Centauro shuttle bus will be to take you to the office.

Rhodes

Once you have collected your luggage, go outside of the terminal building, turn right and continue along for about 50mts where you will find the parking area for the shuttle buses. The yellow Centauro Rent a Car shuttle comes every 10-15 mins.

Corfu

Once you have collected your luggage come out into the Arrivals Hall where a Centauro Rent a Car staff member will be waiting to escort you to the Centauro Rent a Car shuttle bus.

Kefalonia

Once you have collected your luggage come out of the arrivals hall and exit the terminal. Turn right and continue approx 100mts to the airport exit. Then continue for approx 50mts and you will see the Centauro office on your left hand side.

3. CENTAURO OFFICE HOURS

SPAIN

Office Code	Address	Opening Hours	GPS Coordinates
1-Benidorm	C/ Berlín 2, Rincón de Loix 03503, Benidorm	Mon-Fri: 08:00-14:00 / 16:00-19:00 Sat: 09:00-14:00 /Sun: Closed	Latitud:38°32'06" N(38.534873) Longitude:0°06'25" W(-0.106838)
2- Alicante Airport	Aeropuerto Alicante 03195 L'Altet, Alicante	Mon-Sun: 07:00-23:00	Latitud:38°17'17"N (38.2879247) Longitude:0°33'8"W (-0.5523131)
26- Alicante AVE Train Station	Avda. Salamanca, 14 03005 Alicante	Mon-Sun: 08:00-22:00	Latitud: 38°20'41.3"N (38.344798) Longitude: 0°29'40.3"W (-0.494526)
4- Valencia Airport	Avinguda d'els Arcs 46940 Manises	Mon-Sun: 07:00-23:00	Latitude: 39°29'05.3"N (39.4847938) Longitude: 0°27'50" W (-0.4640338)
6-Joaquin Sorolla Train Station	Carrer de Sant Vicent Màrtir, 190 46007 Valencia	Mon-Sun: 08:00-22:00	Latitude:39°27'33.8"N(39.459377) Longitude:0°22'59.9"W(-0.383302)
5-Torrevieja	Avenida de las Cortes Valencianas, 6 03183 Torrevieja, Alicante	Mon-Fri: 08:00-14:00 / 16:00-19:00 Sat: 09:00-14:00 /Sun: Closed	Latitud: 37°59'09"N(37.985813) Longitud:0°40'42"W(-0.678427)
10- Mallorca Airport	Camí de son Fangós, 147 07199 Palma de Mallorca	Mon-Sun: 07:00-23:00	Latitud:39°32'09"N(39.535954) Longitud:2°44'02"E(2.733793)
22- Ibiza Airport	Ctra. Ibiza-Aeropuerto, Km 6, N.º 24 07817 Sant Jordi des Salines	Mon-Sun: 07:00-23:00	Latitude: 38°52'56.8"N (38.882429) Longitude: 1°22'39.7"E (1.377693)
33- Sevilla Airport	Polígono Los Espartales, 2 Ctra. N-339. Vía de servicios Aeropuerto, S/N 41300 La Rinconada	Mon-Sun: 07:00-23:00	Latitud: 37°25'50"N (37.430599) Longitud: -5°52'51"W (-5.880920)
34- Santa Justa Train Station	Avda. Kansas City, 32 41007, Sevilla	Mon-Sun: 07:00-23:00	Latitud:37°23'24.9"N(37.390247) Longitud:5°58'27.0"W(-5.974171)
35- Málaga Airport	Polígono Villa Rosa, C/ Pascal, 30 29004 Málaga	Mon-Sun: 07:00-23:00	Latitude:36°40'34"N(36.675974) Longitude:4°29'05"W(-4.484825)
36-Maria Zambrano Train Station	C/ Mendívil, 10 29002, Málaga	Mon-Sun: 07:00-23:00	Latitud:36°42'46.2"N(36.712823) Longitud:4°25'57.3"W(-4.432584)
50- Murcia Airport	Polígono 161, Parcela 73, RM-17, 30156 lo Jurado, Murcia	Mon-Sun: 08:00-22:00	Latitude:37°49'35.0"N(37.826389) Longitude:1°06'32.0"W(-1.108889)
55- Zaragoza Delicias Train Station	C. de Miquel Roca i Junyent, 7 (Ground floor Bus Station) 50011 – Zaragoza	Mon-Sun: 08:00-22:00	Latitude: 41°39'34.0"N (41.659558) Longitude: 0°54'40.0"W (-0.911121)
60- Madrid Airport	Calle Trespaderne, 17 28042 Madrid	Mon-Sun: 07:00-23:00	Latitude:40°27'12.0"N(40.453322) Longitude:3°34'54.3"W(-3.581759)
61-Madrid Atocha Train Station	Avda. Ciudad de Barcelona, 5 28007 Madrid	Mon-Sun: 07:00-22:00	Latitude:40°24'18.3"N(40.405095) Longitude:3°40'57.9"W(-3.682759)
62-Chamartin Train Station	Calle de la hiedra 26 Planta -1 28036 Madrid	Mon-Fri: 07:00-22:00 Sat-Sun: 07:00-21:00	Latitude:40°28'20.5"N(40.472352) Longitude:3°40'44.5"W(-3.679031)
64-Madrid Leganés	C/Carlos Sainz 7, Polígono Industrial Ciudad del Automóvil, Leganés, 28914	Mon-Fri: 09:00-19:00 Sat: 09:00-14:00 Sun: Closed	Latitude: 40°19'08"N (40.3188889) Longitude: 3°45'43"W (-3.7619444)

65-Madrid Majadahonda	CC Equinoccio Park (Commercial Shopping Centre) Calle Fresa 2 (cerca de la farmacia) 28222 Majadahonda	Mon-Fri: 09:00- 19:00 Sat: 09:00-14:00 Sun: Closed	Latitude:40°27'16.6"N(40.454597) Longitude:3°52'30.9"W(-3.875256)
66-Madrid Alcobendas	Avda Valdelaparra 39 Nave F Alcobendas 28108 Madrid	Mon-Fri: 09:00-13:00 y 16:00 - 19:00 Sat: 09:00-14:00 Sun: Closed	Latitude:40°32'22.6"N(40.539607) Longitude:3°39'01.5"W(-3.650411)
67-Madrid Alcalá de Henares	Calle Varsovia, 2 Alcalá de Henares , Madrid, 28805	Mon-Fri: 09:00-13:00 y 16:00 - 19:00 Sat: 09:00-14:00 Sun: Closed	Latitude:40°29'51.155"N(40.497543) Longitude: 3°20'28.37"W(-3.341214)
69-Madrid Collado Villalba	Polígono P-29, Calle buril 2-BAJO Collado Villalba 28400 Madrid	Mon-Fri: 09:00-13:00 y 16:00 - 19:00 Sat: 09:00-14:00 Sun: Closed	Latitude: 40°37'32.7"N (40.625756) Longitude: 4°01'22.4"W (-4.022884)
80-Bilbao Airport	Poligono Ugaldeguren III, parcela nº 24, nave Bajo 1, Bilbao, Vizcaya, 48170	Mon-Sun: 07:00-23:00	Latitude:43°17'9.60"N(43.286000) Longitude:2°52'28.89"W(-2.874694)
81-Bilbao Abando Indalecio Prieto	Avenida Buenos Aires 5, 48001 Bilbao	Mon-Sun: 07:30-22:00	Latitude: 43°15'44.1"N (43.262238) Longitude: 2°55'31.3"W (-2.925367)
82- Santiago de Compostela Airport	Noval street 19 (N-634) Lavacolla 15820 Santiago de Compostela	Mon-Sun: 07:00-23:00	Latitude:42°54'01.6"N (42.900447) Longitude: 8°26'09.6"W (-8.435995)
83-Santiago de Compostela Train Station	Rúa do Horreo,160 – bajo, 15701 Santiago de Compostela	Mon-Sun: 07:30-22:00	Latitude: 42°52'14.3"N (42.870634) Longitude: 8°32'47.0"W (-8.546380)
90-Barcelona Airport	Polígono Mas Blau II. C/ Alta Ribagorça, 30-34, 08820 El Prat de Llobregat	Mon-Sun: 07:00-23:00	Latitude:41°18'37"N(41.310262) Longitude:2°04'25"E(2.073659)
91-Sants Train Station	Calle Viriat 43, 08014, Barcelona	Mon-Sun: 07:00-22:00	Latitude:40°42'46.0" N(41.380505) Longitude:2°08'27.1" E(2.140873)

* The Ibiza Airport office is closed during the winter.

ITALY

Office code	Address	Opening Hours	GPS Coordinates
200-Fiumicino Airport	Vía Portuense, 2483 00054, Fiumicino, RM	Mon-Sun: 07:00-23:00	Latitude:41°46'19.9"N(41.772183) Longitude:12°14'28.6"E (12.241271)
201 - Ciampino Airport	ParkinGO Ciampino, Via Luigi Bandini 00043, Ciampino, RM	Mon-Sun: 07:00-23:00	Latitude: 41°46'45.7"N (41.779364) Longitude: 12°36'21.2"E (12.605876)
202-Malpensa Airport	Via per Tornavento / SP52, 5 21010 Vizzola Ticino	Mon-Sun: 07:00-23:00	Latitude:45°38'4816"N(45.634671) Longitude:8°42'19011"W(8.705281)
203-Bergamo Airport	Via Cremasca, 96 24052, Azzano San Paolo, BG	Mon-Sun: 07:00-23:00	Latitude: 45°38'57.5"N (45.649298) Longitude: 9°40'58.2"E (9.682822)
204-Pisa Airport	Vía Darsena, 1 Next to hotel Galilei 56121 Pisa	Mon-Sun: 07:00-23:00	Latitude: 43°42'07.0"N (43.701941) Longitude: 10°23'11.6"E (10.386550)
205-Cagliari Airport	Via G. Nervi, 1 09030 Elmas	Mon-Sun: 07:00-23:00	Latitude: 39°16'03.0"N (39.267489) Longitude: 9°04'35.4"E (9.076502)
206-Olbia Airport	P1 Zone, Via Degli Astronomi, 07026 Olbia SS	Mon-Sun: 07:00-23:00	Latitude: 40°54'21.4"N (40.905945) Longitude: 9°31'04.3"E (9.517856)
207-Palermo Airport	Via Agnelleria , 90044 Carini (Pa)	Mon-Sun: 07:00-23:00	Latitude: 38°10'43.6"N (38.178783) Longitude: 13°08'36.3"E (13.143413)
208-Catania Airport	Via San Giuseppe alla Rena Fondo, 4 95121, Catania	Mon-Sun: 07:00-23:00	Latitude: 37°28'12.8"N (37.470219) Longitude: 15°04'10.9"E (15.069692)
209-Bologna Airport	Via Fratelli Rosselli, 9 Calderara di Reno 40012 Bologna	Mon-Sun: 07:00-23:00	Latitude: 44°32'32.9"N (44.542482) Longitude: 11°18'10.3"E (11.302885)

*The Olbia, Cagliari and Palermo Airport offices is closed during the Winter.

PORTUGAL

Office code	Address	Opening Hours	GPS Coordinates
100-Lisbon Airport	Av. Severiano Falcão, 2 2685-378, Prior Velho, Lisboa	Mon-Sun: 07:00-23:00	Latitude: 38°47'01.8"N (38.783824) Longitude: 9°07'27.8"W (-9.124386)
101-Faro Airport	R. Francisco Assis, 4A 8005-549 Faro, Portugal	Mon-Sun: 07:00-23:00	Latitude: 37°02'14.3"N (37.037312) Longitude: 7°57'35.3"W (-7.959797)
102-Porto Airport	Rua Joaquim Alves de Sousa Moreira, 148 4470-573 Maia	Mon-Sun: 07:00-23:00	Latitude: 41°14'02"N (41.233889) Longitude: 8°39'54"W (-8.665000)
103-Madeira Airport	Rua 24 de Julho, 9 (ER 237) 9200 – 229 Agua de Pena Machico, Madeira	Mon-Sun: 07:00-23:00	Latitude: 32°42'14"N (32.703895) Longitude: 16°46'36"W (-16.776703)

GREECE

Office Code	Address	Opening Hours	GPS Coordinates
120-Athens Airport	Leoforos Markopoulou Athens Airport Area, Markopoulou 19003, Greece	Mon-Sun: 07:00-23:00	Latitude: 37°53'43.506"N (37.8954182) Longitude: 23°54'47.58"E (23.9132167)
121-Thessalonikis Airport	14th KM Thessaloniki to Peraia 57001 Thermi Thessaloniki Greece	Mon-Sun: 07:00-23:00	Latitude: 40°32'49.6"N (40.54712) Longitude: 23°1'10.8"E (23.01967)
122-Heraklion Airport	Leoforos Ikarou 87 N. Alikarnasos 71601 Heraklion, Crete	Mon-Sun: 07:00-23:00	Latitude: 35°20'16"N (35.337777) Longitude: 25°09'47"E (25.163055)
123-Chania Airport	Pazinos Akrotiriou Chania On the main nat road Akrotiriou Soudas P.O. Box 73100	Mon-Sun: 07:00-23:00	Latitude: 35°31'04.55"N (35.517930) Longitude: 24°07'23.57"E (24.123213)
124-Corfu Airport	EO Kerkiras Achiliou 49, Kerkira 491 00, Greece	Mon-Sun: 07:00-23:00	Latitude: 39°36'41.8"N (39.611611) Longitude: 19°54'26.3"E (19.907306)
125- Santorini Airport	Mesaria 84700, Greece	Mon-Sun: 07:00-23:00	Latitude: 36°24'02.0"N (36.400556) Longitude: 25°27'29.0"E (25.458056)
126-Rhodes Airport	Leoforos Eleftherias 197, Kremasti 85104, Greece	Mon-Sun: 07:00-23:00	Latitude: 36°24'33.0"N (36.409167) Longitude: 28°06'46.0"E (28.112778)
128-Kefalonia Airport	Argostolion 281 00, Greece	Mon-Sun: 07:00-23:00	Latitude: 38°07'08.6"N (38.119047) Longitude: 20°30'25.8"E (20.507167)

*The Corfu, Santorini and Rhodes and Kefalonia Airport offices is closed during the Winter.

Opening Hours Christmas & New Year

Office	Christmas Eve	Christmas Day	New Year's Eve	New Years' Day
Airports	07:00 – 22:00	08:00 – 22:00	07:00 – 22:00	08:00 – 22:00
Train Stations	07:00 – 22:00	08:00 – 22:00	07:00 – 22:00	08:00 – 22:00
Local Offices (Benidorm / Torrevieja)	As normal	Closed	As normal	Closed
Head Office	T.B.A.	Closed	T.B.A.	Closed

4. CONTACT DETAILS

Product & Pricing Department

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Accounts

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Commercial Department

Commercial Director : Iván Malfaz

Email : imalfaz@centauro.net

Office	Address	Telephone	Monday – Thursday	Saturday	Sunday
Contact Center	Av. País Valencia 9, Bloque A, Local 4 03509, Finestrat	0034 966 830 159	08:00 - 00:00	08:00 - 00:00	08:00 - 00:00
Admin / Accounts	Av. País Valencia 9, Bloque A, Local 4 03509, Finestrat	0034 966 815 300	09:00 - 14:00 15:30 - 18:30	CLOSED	CLOSED
Customer Service	Av. País Valencia 9, Bloque A, Local 4 03509, Finestrat	0034 966 830 597	09:00 - 14:00 15:30 - 18:30	CLOSED	CLOSED

5. CENTAURO EXTRANET

Dear Partner,

In order to reduce consultations from your Customer Service Departments to Centauro Customer Service, we have designed a simple management tool where you can access and view reservation details, reservation status (i.e. confirmed, cancelled or “no show”) and view all final invoices, charges and refunds.

You can Access our Extranet here: <https://partners.centauro.net/>

To log in, enter your Agency Code number and your Password. If you have more than one code, you must log in with each one to view the corresponding reservations.

Once you have access, go to “View bookings”, enter the Voucher number and click “Generate report”. Then you can click on the reservation number to access all related info.

In order to take maximum advantage of the Extranet, please pass this information to the relevant department members.

If there are any issues with access, please contact comercial@centauro.net with a copy to mtalavera@centauro.net

If you have any queries or comments to make, then please let us know and we will be pleased to help you.